

2. A method as recited in claim 1, further comprising the step of at least one of the parties providing payment information for use in obtaining a fee associated with the service of providing the resolution related information.

CANCEL [3. A method as recited in claim 1, further comprising the step of providing at least a portion of the input from the at least one party in a publicly accessible on-line form.]

CANCEL [4. A method as recited in claim 1, further comprising the step of providing at least a portion of the input in a publicly accessible on-line form and allowing at least some people who access the on-line form to interact therewith.]

CANCEL [5. A method as recited in claim 4, wherein the step of allowing interaction includes at least one of:

- allowing a vote on which party should prevail in the dispute; and
- allowing a question of a party in the dispute.]

6. (Amended) A method [as recited in claim 4] of resolving a dispute, comprising:
at least one of a plurality of parties to the dispute providing, via an on-line
connection, an input relating to the dispute;

information related to resolution of the dispute being provided, via the on-line
connection, to at least one of the parties;

providing at least a portion of the input in a publicly accessible on-line form and
allowing at least some people who access the on-line form to interact therewith; and
[further comprising the step of] determining which people that access the on-line form
are permitted to interact therewith based on an assessment of at least one of the person's
knowledge of the law and the person's knowledge of the facts.

CANCEL [7. A method as recited in claim 4, further comprising the step of determining which people that access the on-line form are permitted to interact therewith based on an assessment of the person's knowledge of the facts.]

4

8. A method as recited in claim 6, wherein the determining step includes assessing the person's knowledge by providing the person a set of one or more questions and evaluating the person's responses to the questions.

9. A method as recited in claim 8, wherein the person is provided another set of questions from the larger set of questions if the person does not answer a predetermined number of the questions correctly.

10. A method as recited in claim 9, further comprising the step of providing educational information to the person prior to providing the another set of questions.

11. (Amended) A method as recited in claim [3,] 1, wherein the publicly accessible on-line form includes an advertising field and wherein the advertising is related to the dispute.

CANCEL [12. A computer-based system for resolving a dispute, comprising:

an input element adapted to receive, via an on-line connection, an input from at least one of a plurality of parties to the dispute; and

an output element adapted to provide information related to resolution of the dispute, via the on-line connection, to at least one of the parties.]

CANCEL [13. A system as recited in claim 12, wherein the output element is further adapted to provide at least a portion of the input from the at least one party in a publicly accessible on-line form.]

CANCEL [14. A system as recited in claim 13, further comprising a mechanism to allow at least some people who access the on-line form to interact therewith by allowing at least one of: a vote on which party should prevail in the dispute; and a question of a party in the dispute.]

CANCEL [15. A system as recited in claim 13, further comprising a mechanism for determining which people that access the on-line form are permitted to interact therewith based on an assessment of the person's knowledge of the law.]

CANCEL [16. A system as recited in claim 13, further comprising a mechanism for determining which people that access the on-line form are permitted to interact therewith based on an assessment of the person's knowledge of the facts.]

CANCEL [17. A system as recited in claim 15, wherein the determining mechanism is adapted to assess the person's knowledge by providing the person a set of one or more questions and evaluating the person's responses to the questions.]

CANCEL [18. A system as recited in claim 17, wherein the person is provided another set of questions if the person does not answer a predetermined number of the questions correctly.]

CANCEL [19. A system as recited in claim 18, further comprising a mechanism for providing educational information to the person prior to providing the another set of questions.]

CANCEL [20. A system as recited in claim 13, wherein the publicly accessible on-line form includes an advertising field and wherein the advertising is related to the dispute.]

Please add the following claims:

-- 21. A method as recited in claim 6, wherein the determining step is based on an assessment of the person's knowledge of the law.

22. A method as recited in claim 6, wherein the determining step is based on an assessment of the person's knowledge of the facts.

23. A method of resolving a dispute, comprising:
- at least one of a plurality of parties to the dispute providing, via an on-line connection, an input relating to the dispute; and
- interaction directed towards resolving the dispute occurring in substantially real-time between at least one of the parties to the dispute and another person.
24. A method as recited in claim 23, wherein the other person is another party to the dispute.
25. A method as recited in claim 23, wherein the other person is a third party other than one of the parties to the dispute.
26. A method of claim 25 further comprising the step of enabling another third party to view the dispute without enabling the other third party to interact with the parties.
27. A method as recited in claim 23, wherein the interaction comprises a question directed to the at least one of the parties.
a4
28. A method as recited in claim 23, wherein the interaction comprises a vote on which party should prevail.
29. A method as recited in claim 23, wherein the input is in written form.
30. A method as recited in claim 26, further comprising the step of enabling the third party to interact based on an assessment of the third party's knowledge of the law.
31. A method as recited in claim 26, further comprising the step of enabling the third party to interact based on an assessment of the third party's knowledge of the facts.